



## Positive Comments - with no further action required

### Family Learning Team

*Thank you for all the help with childcare, she had a fab time and will really miss going and her friends she has made. It was a great help as it gave me the chance to do the SEND course. I am grateful for all the support I received from all the staff and Bridget through my course. I would be extremely interested in doing the Helping In Schools course and "Steps" course, especially the "Steps" course. If you could please let me know when they are available. (Volunteer Helping in Schools course at Elland Children's Centre)*

*Thank you for the experience of trying baby sign language, it's not something I would have tried otherwise. (Baby Sign at Elland Children's Centre)*

*Really enjoying this course and would like to go on to more like this. (Customer Service at Rastrick Fire Station)*

### Family Support Team – North & East

*Strengthening Families course is really good and I did enjoy it, everyone was really nice and I felt relaxed. You were my favourite person last Wednesday after my first class for persuading me to give it a go.*

*I received a food hamper and money towards my gas and electric which was very helpful. As it was Christmas I was experiencing financial difficulties and the hamper and utility tokens really helped me and my family, without this I would have struggled to provide for my family.*

*Found the service helpful putting some structure in our lives, and helping me and my child with house rules. It's been really good having a little help and support.*

### Family Support Team – Lower Valley

*Absolutely overwhelming to receive gifts for my children at Christmas. Really put some magic back into the family.*

*The pantomime we went to was our first time and a great family day out we really enjoyed it!*

*I wouldn't of been able to do this without my Family Support Worker. I felt like I could open up to them straightaway and that I could trust them, which was a big thing for me. I felt you listened to me and was firm when you needed to be to help me to do things. You have supported me and my child and answered all my questions. Thank you.*

### Ash Green Children's Centre Daycare

*NAME is doing so much better since he's been coming to nursery. He can say/talk much better and he plays with other kids more. (Chinese Crafts at Ash Green Daycare)*

*Sure Start is absolutely fabulous. Always a warm welcome, easy to approach. NAME is learning so much and come on brilliant. (Chinese Crafts at Ash Green Daycare)*

## Innovations Children's Centre Daycare

*Within two weeks of my two year old starting nursery we noticed a huge improvement to her speech skills which she currently seeing a Speech Therapist for. Her communication skills are also improving and I couldn't thank the staff in the toddler room more. They have been extremely thorough with everything and listen and help with concerns to my daughter's additional needs. Couldn't recommend enough. Thank you so much.*

*This is the second time I have been to the breakfast morning and both times it's been enjoyable. Keep up the sessions (Dad's Breakfast at Innovations Daycare)*

## Kevin Pearce Children's Centre Groups

*It's great you hold events such as the Easter Event to encourage families to do things with their kids and get out of the house. (Easter Event at Kevin Pearce Children's Centre)*

*I've been attending this group with my grandson since September 2017, it's an amazing group, play is well thought out, lots of different and lovely toys and activities. We would recommend this group to other people as a first place to come. Jade has led the group well and been so welcoming. (Mini Movers at Kevin Pearce Children's Centre)*

## Kevin Pearce Children's Centre Daycare

*My child attends the nursery at Kevin Pearce. When he started he was clingy and shy. He is now confident and is thriving while attending. I can't fault the staff they are all amazing.*

*I am very impressed with all the staff, my child loves coming to nursery, the staff always seem keen, and very informative on my child's learning journey. Five star from me.*

## Elland Children's Centre Daycare

*I am really happy with Elland Sure Start. My child is really enjoying being here and he loves to come to nursery. All the staff have been absolutely fantastic and he has a brilliant relationship with every one of them. His learning is coming along fantastically and nursery have played a huge part in that.*

*Loved seeing my child in Room 2 and how much his development has come on now he knows his peers and staff. Hope he continues to come on and enjoy his time here.*

## Field Lane Children's Centre Groups

*Tiny Treasures has been fab – Sarah is wonderful and friendly. Best bit has been different planned activities each week and being able to make the book! Thank you everyone! (First Aid Session at Tiny Treasures at Field Lane Children's Centre)*

## Field Lane Children's Centre Daycare

*I had a lovely morning, loved getting to know parents while having breakfast and coffee. The kids really enjoyed the singing and stories. (Bookstart Event at Field Lane Daycare)*

*Enjoyed the parade, all the bonnets were beautiful. The prize was fab too. (Easter Bonnet Parade at Field Lane Daycare)*

## Wellholme Park Children's Centre Groups

*I myself and my children have had a lovely time really enjoyed it. All staff were very friendly what a lovely service. (Lower Valley Pool Event)*

## Wellholme Park Children's Centre Daycare

*Love the nursery and all the staff, very friendly and really helpful!*

*We love both the nursery and all of the staff at Wellholme Park. My child is very happy here. I know the staff all love my child which makes me happy. The facilities are great, and help with my child's development. I would recommend this nursery to anyone.*

*I feel like the parents evenings are a really nice opportunity to meet the child's key worker and find out how well they are progressing through their learning journey. The staff are very informative and approachable.*